



TERMS & CONDITIONS

*“Where nature thrives and man is just a silent observer,
curator of one of the last remaining pristine islands on earth.”*

In the Azure waters of the Indian Ocean there is an island like no other. Where nature thrives and man is just a silent observer. Just below the equator and 1000 miles east of Africa, Cousine Island is one of the most untouched granitic islands of the Seychelles archipelago and it is also recognised internationally as one of the most ecologically important private islands on earth.

INCLUDES & EXCLUDES

INCLUDES

- All rates include value added TAX at the prevailing rate (15%) and are subject to change at determination of government. The rate confirmed at time of booking will be invoiced.
- A service charge fee of 5% is included in above rates.
- All meals: breakfast, lunch & dinner.
- Selected beverages including soft drinks, mineral waters & fruit juices.
- Housekeeping service.
- Broadband access is available in the library & Wi-Fi access in all villas common areas.
- Laundry
- Complimentary activities:

Paddle boarding	Turtle tracking, emergencies & hatchling release experience
Kayaking	Romantic candle lit dinners on the beach
Bird watching	Shore fishing
Guided nature walks	Snorkeling near Cousine Island
Tree planting	Volley ball
Coral reef exploration	Table tennis
Creole cooking lessons	Darts
Menu plan & consultation	Board games
Spa treatment plan & consultation	Puzzles

EXCLUDES

- Alcoholic beverages
- Telephone calls
- Spa treatments and products
- Purchases on behalf of guests
- Airport VIP Lounge Access
- Airport Meet & Greet Service
- Cousine Island helicopter transfers
- Scuba diving
- Solar Catamaran excursions to surrounding inner islands
- Guided snorkelling excursions
- Fishing excursions
- Guided kayaking and stand up paddling excursions

BY BOAT & HELICOPTER

Rate available upon request for boat & helicopter transfers to Cousine Island.

Subject to weather conditions (boat charters not recommended during the months of May to October). Due to the delicate ecosystem and nature conservation purposes, transfers are restricted to boat or helicopter.

Helicopter transfers or charters can be booked with Cousine Island directly. Rates are for 1 - 4 passengers. These rates are non-commissionable. Quotations for helicopter transfers to and from other destinations can be obtained upon request from Cousine Island. Maximum baggage weight of 20kg soft bag per person is allowed. These transfers are subject to helicopter availability. If the helicopters can not fly due to weather conditions, Cousine Island can not be held liable for overnight accommodation on Mahe, Praslin or Cousine Island. Clients are advised to take out travel insurance for such a possibility which very rarely happens. Transfer between Mahe and Cousine is approximately 17 minutes, and Praslin and Cousine is approximately 5 minutes. Outer Island tours may vary.

TRANSFERS & CHARTERS

CHECK IN & OUT TIMES

PAYMENT

CANCELLATION POLICY

IMPORTANT INFORMATION

Mahe

Boat transfer time between Mahe and Cousine Island is approx 1½ hrs.

Praslin

Boat transfer time between Praslin and Cousine Island is approx 20 – 30 minutes.

Boat charter transfers to and from other inner-islands are available; please contact the island for a quote. Please note that boat charters are not recommended during the months of May to October.

Outer Island tours

Boat transfer time to the outer islands may vary.

CHECK IN

14h00: If the Villas are available on arrival then an earlier check in will be allowed at no additional cost.

CHECK OUT

11h00: If the Villa is not required for a check in on day of departure, a late check out will be allowed at no additional cost.

Late check out for group bookings is not allowed unless the group pays for an extra night.

If an early check in or late check out needs to be guaranteed prior to travel, then the full nightly rate for the night before or after must be paid in order to secure the villa.

PAYMENT

- 100% deposit is payable on confirmation within 7 days from invoice
- NOTE: The above also applies for online bookings

CANCELLATION POLICY

- More than 90 days prior to travel: No cancellation fee.
- Between 90 and 45 days prior to travel: 50% of the total booking cost is payable
- Within 44 days and less to travel: 100% of the booking cost is payable
- No show: 100% of the total booking price will be charged

CANCELLATION

- Guests are kindly advised to purchase a travel insurance policy covering refunds of cancellation deposit.

CURRENCY

- The Euro will be used as the currency to determine the rates for Cousine Island. All major foreign currencies will be accepted for payment, which will be converted to the Euro on presentation for payment and exchanged at an accepted international exchange rate determined by major financial institutions.

ADDITIONAL PAYMENT

- Payment for expenses that occur on Cousine Island can be settled as below: Visa, MasterCard, American Express, Cash or Traveller's Cheques in any major foreign currency. All extras to be settled in the office at least 30 min prior to departure.
- All credit card transactions will incur a 3% - 5% surcharge applied to the TAX inclusive total on the invoice at the point of payment.